WELCOME TO GALE

FREQUENTLY ASKED QUESTIONS FOR UTAH's ONLINE PUBLIC LIBRARY

What do the Gale resources provide?

Launching **June 1st**, the Gale package of resources support users from Pre-K children to academic or general researchers, educators, and public library patrons.

Within the resource's users have access to:

- Academic and scholarly journals
- Audio selections
- Biographies
- Case studies
- Creative works
- eBooks
- Full-text newspapers and periodicals
- Images
- Infographics
- Business plans
- Maps
- Primary source materials
- Reference works
- Statistics
- Videos
- and more

Subjects and areas of study include:

- Business
- STEM
- Automotive
- Elementary interests
- Entrepreneurship
- General-interest Periodicals and eBooks
- Reader's Advisory
- Health and medicine
- High school subjects
- Homework help
- Middle school studies
- Pro/Con Issues
- Small business support
- US and world history

What is the difference between In Context and OneFile Resources?

Gale In Context resources provide a variety of content types including periodicals, reference works, primary sources, multimedia, and eBooks that are curated for age appropriateness and grade level. The resources deliver subject focused portals where users can access overview essays that introduce topics and provide prompts for further thinking and discussion.

Gale OneFile periodical resources offer newspapers, magazines, and journals to support a variety of interests, disciplines, and grade levels.

Do all libraries have access to all content?

Yes, the agreement with Utah's Online Public Library provides access to all the Gale resources offered in the package for all public libraries.

How do I get access?

Access links will be available **June 1st** at: https://support.gale.com/uopl

Will there be training?

Yes, the Gale Training team will provide training for all resources included in the package. Look for announcements about training opportunities or register here to attend a training session or receive the webinar recording.
Here is the direct URL: https://support.gale.com/uopl/training

Where can I go for additional support?

Contact Gale's Technical Support Team at: *Gale.TechnicalSupport@cengage.com* or call 1-800-877-4253 option 3.

Utah's Online Public Library

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